

T-MOBILE BENEFIT CONDITIONS AND PRICES

Special offer of mobile calls and data for
employees, their families and friends.



Price list

Next Tariffs

(Prices include VAT)

Basic tariffs	Next Start 1 GB	Next Data 5 GB	Next 1 GB	Next 5 GB	Next 8 GB	Next 12 GB
Monthly fee after T-Mobile Benefit discount	265,99 CZK	321,99 CZK	375,38 CZK	456,31 CZK	493,10 CZK	529,92 CZK
Free minutes to all CZ networks	150	150	unlimited	unlimited	unlimited	unlimited
Free SMS to all CZ networks	150	150	unlimited	unlimited	unlimited	unlimited
Calls in private network (program members)	unlimited	unlimited	unlimited	unlimited	unlimited	unlimited
Data limit	1 GB	5 GB	1 GB	5 GB	8 GB	12 GB
Price per minute - all CZ networks	1,23 CZK	1,23 CZK	-	-	-	-
Price per SMS - all CZ networks	1,23 CZK	1,23 CZK	-	-	-	-
MMS price	4,90 CZK	4,90 CZK	4,90 CZK	4,90 CZK	4,90 CZK	4,90 CZK
Security	yes	yes	yes	yes	yes	yes
Always on	yes	yes	yes	yes	yes	yes
Unlimited weekends	-	-	-	-	yes	yes

Unlimited tariffs	Next neomezeně L	Next neomezeně XL	Next neomezeně 2XL	Next neomezeně 3XL	Next neomezeně 4XL	Next Pro neomezeně 5XL
Monthly fee after T-Mobile Benefit discount	610,85 CZK	684,46 CZK	758,09 CZK	839,10 CZK	986,26 CZK	1 207,02 CZK
Free minutes to all CZ networks	unlimited	unlimited	unlimited	unlimited	unlimited	unlimited
Free SMS to all CZ networks	unlimited	unlimited	unlimited	unlimited	unlimited	unlimited
Data limit	5 GB full speed, then 8 Mb/s	20 GB full speed, then 10 Mb/s	30 GB full speed, then 15 Mb/s	40 GB full speed, then 25 Mb/s	unlimited	unlimited
MMS price	4,90 CZK	4,90 CZK	4,90 CZK	4,90 CZK	4,90 CZK	4,90 CZK
Data World A+B / year	-	-	-	-	-	10 GB
International calls to EU	-	-	-	100	1000	unlimited
-	-	-	-	-	-	-
ALZA Plus	-	-	yes	yes	yes	yes
Security	yes	yes	yes	yes	yes	yes

Premium tariffs	Next neomezeně Premium
Monthly fee after T-Mobile Benefit discount	1 349,02 CZK
Free minutes to all CZ networks	unlimited
Free SMS to all CZ networks	unlimited
Data limit	unlimited
MMS price	4,90 CZK
Data World A+B / year	10 GB
International calls to EU	unlimited
Streaming platform	actual offer
ALZA Plus	yes
Security	yes

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Tariffs Internet	Next internet 5 GB	Next internet 12 GB	Next internet neomezeně	Next internet neomezeně XL
Monthly fee after T-Mobile Benefit discount	171,51 CZK	339,51 CZK	503,99 CZK	714,05 CZK
Free minutes to all CZ networks	0	0	0	0
Free SMS to all CZ networks	0	0	0	0
Calls in private network (program members)	unlimited	unlimited	unlimited	unlimited
Data limit	5 GB	12 GB	30 GB full speed, then 10 Mb/s	unlimited
Price per minute - all CZ networks	1,23 CZK	1,23 CZK	1,23 CZK	1,23 CZK
Price per SMS - all CZ networks	1,23 CZK	1,23 CZK	1,23 CZK	1,23 CZK
MMS price	4,90 CZK	4,90 CZK	4,90 CZK	4,90 CZK
Security	yes	yes	yes	yes

T-Mobile Benefit special tariffs	Next Benefit 50	Next Benefit 100	Next Benefit 3 GB
Monthly fee after T-Mobile Benefit discount	149,00 CZK	234,99 CZK	412,17 CZK
Free minutes to all CZ networks	50	100	unlimited
Free SMS to all CZ networks	50	100	unlimited
Calls in private network (program members)	unlimited	unlimited	unlimited
Data limit	1 GB	3 GB	3 GB
Price per minute - all CZ networks	1,23 CZK	1,23 CZK	-
Price per SMS - all CZ networks	1,23 CZK	1,23 CZK	-
MMS price	4,90 CZK	4,90 CZK	4,90 CZK
Security	yes	yes	yes
Always on	yes	yes	yes

Benefits for fixed services

15% discount on fixed services from the current offer (xDSL, FTTx, Fixed Internet for Companies, Fiber Internet, Business Fiber, Cable Internet, Business Cable, Fixed Internet over Socket, Fixed Internet over Air, Wireless Internet, Wireless Internet with Installation, MAGENTA TV and MAGENTA TV SAT). The discount is set no later than two weeks from activation of the service or inclusion in the T-Mobile Benefit programme. The discount cannot be combined with other discounts.

Additional information about tariffs

- The price of a 1 GB One-off Data Limit Increase is CZK 75.00 incl. VAT. The One-off Data Limit Increase is valid for 30 days from activation. If the Subscriber does not use the increased data limit in full, this One-off Data Limit Increase will end at 11.59 p.m. on the last day of its validity. The data limit from the One-off Data Limit Increase is always used in priority over the data limit from the data part of the tariff.
- The prices stated in the price list are based on the percentage discount from the published Price List of Tariffs and Services for T-Mobile tariff and TWIST customers at www.t-mobile.cz (hereinafter referred to as the "Price List of Services").
- Selected tariffs include minutes which are available for calls to foreign numbers (international calls) with the limit specified in the valid Price List of Services – after the available units have been used in full, the prices for international calls specified in the Price List of Services apply.
- Selected tariffs include a data roaming limit of 10 GB in the countries listed in the Data World A and B bundles in the valid Price List of Services. The limit is valid for 12 months and is automatically renewed after 12 months.

Price list

Next Tariffs

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- Calls are billed by the minute. The accounting unit of data is 1 KB.
- A list of countries in which available roaming units can be used can be found in the Price List of Services in the Roaming Services chapter under data bundles Data World.
- Selected tariffs include unlimited calls and text messages to all networks and an unlimited data limit, on the understanding that the specific tariff may have a data limit set, in terms of which the Subscriber uses data at the highest available download and upload speed, and at the same time a download and upload speed at which the Subscriber uses data after exhausting that data limit until the end of the given billing period, after which the data limit and speed are renewed.
- Some tariffs have a so-called EU data limit defined in the valid Price List of Services. After the EU data limit has been used in full, the Subscriber must confirm the next method of data usage, e.g. by activation of data usage with a surcharge as specified in the applicable Price List of Services, otherwise the Subscriber can no longer use data within the EU (at least until the EU data limit is renewed at the beginning of the new billing period).
- Some tariffs include the so-called "Always Online" component. After the data volume in the given tariff has been used in full at full speed and the Always Online package is activated, the customer has unlimited data usage at a maximum speed of 256 kbps until the end of the billing period. The Subscriber must always confirm (activate) the Always Online bundle in the My T-Mobile application.
- Selected Next tariffs include unlimited weekend data.
- Tariffs from the Next generation can use the 5G Premium Network.
- Selected Next tariffs may include streaming services as per the current offering.
- Selected tariffs include the option of activating the AlzaPlus+ service at www.alza.cz operated by Alza a.s. free of charge for 12 months.
- Security – a service ensuring protection against malware is included in all Next tariffs.
- The tariff from the Next with Benefit generation is intended for Subscriber Contracts concluded for a definite period of 24 months, the tariff from the Next generation is intended for Subscriber Contracts concluded for an indefinite period.
- Next Benefit tariffs are valid only for the duration of membership in the T-Mobile Benefit programme. On termination of membership, Next Benefit tariffs will automatically change to the Next Start 1 GB tariff.

FAQ

How do I get T-Mobile Benefit?

Join the T-Mobile Benefit program by one of the following means and enjoy the discounts offered by T-Mobile Benefit.

- At the store: www.t-mobile.cz/prodejny-t-mobile
- Via the customer number: 4603 or 800 73 73 73

To register into T-Mobile Benefit you will need the T-Mobile Benefit number, password and your employee number (if requested by your employer). Only a customer who already has a contract with T-Mobile Czech Republic a.s. can become a T-Mobile Benefit member.

Discounts given by the membership can be only applied on services (SIM) that the employee/member has under his/her contract.

How do I know I am already using the benefits?

We will inform you about your inclusion in the T-Mobile Benefit program via SMS.

What you should know before joining T-Mobile Benefit

If you are using any other discounts or benefits for mobile services (e.g. retention discount, marketing promo, etc.), they cannot be used together with the advantages of T-Mobile Benefit. The said discounts/benefits will be revoked after you join T-Mobile Benefit. The only permitted combination of benefits for mobile services is T-Mobile Benefit and Magenta1. If you purchased a subsidised mobile device (telephone discount), you can join the T-Mobile Benefit program only after repaying the discount on the mobile phone. This does not apply to a discount on installation.

Service management

You can manage all your services in the mobile app My T-Mobile. Or we are ready to help:

- At the store: www.t-mobile.cz/prodejny-t-mobile
- Via the customer number: 4603 or 800 73 73 73

Please note that the tariff price is listed after the discount and the unit price (minutes and SMS) before the discount.

First invoice

The first service billing will be divided into two parts - for the period before inclusion in T-Mobile Benefit and after inclusion in T-Mobile Benefit. The free units (calls/SMS/data) will be divided accordingly.

Is it possible to use T-Mobile Benefit and Magenta 1 benefits simultaneously?

T-Mobile Benefit and Magenta 1 can be combined.

I need to change or reconfigure services

We will be happy to help you sort it all out:

- At the store: www.t-mobile.cz/prodejny-t-mobile
- Via the customer number: 4603 or 800 73 73 73

I want to use a special promo offer or special discounts on mobile phone prices

Special "promo offers" or special mobile phone prices cannot be combined with the advantages services of T-Mobile Benefit services.

I used a subsidised mobile phone price (discount on a mobile device) before joining T-Mobile Benefit. Can I become a member?

In this case, you cannot become a T-Mobile Benefit member and enjoy the benefits of membership. The applied discount on the mobile device must be repaid first. You can then become a T-Mobile Benefit member. The amount for repayment is equal to the obtained discount.

FAQ

I'm going abroad

During the first three months of the contract, you have automatically activated T-Mobile Roaming Start which is valid in selected European countries. We recommend checking the availability of calls, SMS and Data here.

After three months from tariff activation, we will automatically switch on full Roaming, with which you can call, write or use data almost anywhere in the world.

The corporate network (VPN) is only applied to the subscriber's outgoing calls if he is calling from the Czech Republic, not from roaming. Roaming calls are billed according to the price list of the given service without using the corporate network.

Before going abroad, visit www.t-mobile.cz/roaming and check the availability and prices of services in your destination. If you need more information, don't hesitate to contact us:

- At the store: www.t-mobile.cz/prodejny-t-mobile
- Via the customer number: 4603 or 800 73 73 73 (or +420 603 603 603 from abroad)
- Via the My T-Mobile app, which you can download to your mobile phone

I am changing employers

Your employer will terminate your membership in T-Mobile Benefit program and you will no longer have the benefits. You will receive an information SMS about the termination of benefits.

I no longer want to use the benefits of T-Mobile Benefit

We can assist you, you can contact us:

- At the store: www.t-mobile.cz/prodejny-t-mobile
- Via the customer number: 4603 or 800 73 73 73

We will terminate your membership in T-Mobile Benefit and send an information SMS about the termination of benefits.

I want to transfer one number elsewhere, but want to keep the benefits for the other numbers

Simply transfer the chosen number to another person, other operator or to TWIST. The other numbers/services will continue to enjoy the membership benefits.

Personal data processing

T-Mobile is a personal data controller for the purpose of providing services and using the benefits of T-Mobile Benefit. Beyond the scope of the data processed for the purpose of providing services, we also process information about participation in T-Mobile Benefit and data about your employer, who allows the use of T-Mobile Benefit. For the purpose of verifying the claim to T-Mobile Benefit, we are authorised to check with your employer whether the conditions for its duration have been met. In order to fulfil the conditions of the contract and records of T-Mobile Benefit use, your employer has access to the persons data of persons who use T-Mobile Benefit, in the scope of their name, surname, telephone number, internal identifier assigned by the employer. More information about personal data processing is available at www.t-mobile.cz.

